

Re: Driven to distraction (East Anglian Daily Times 12 March 2011)

We probably all know someone who has been approached by an insurer after a road collision and offered money for an injury, regardless of whether one has been reported. Often these people are pursued relentlessly until even those who otherwise would not have claimed compensation accept the money offered to them.

Insurers continue to insist that the blame for rising motor premiums lies with anyone but themselves . Maybe the industry should look a little closer to home.

Denise Kitchener Chief executive Association of Personal Injury Lawyers (APIL)