



Re: Claims culture is a real pain (*Newcastle Evening Chronicle* 20 May 2011)

It is infuriating that the insurance industry is peddling the same old arguments to belittle injured people's right to compensation. To add insult to injury, the ABI is using figures which are three years old.

Insurers should look closer to home when considering the supposedly increasing number of whiplash claims. Most of us will know someone who has been involved in a road crash only to then be relentlessly pursued by the third party's insurers, offering money for an injury which for they were not intending to claim.

An insurer-led crackdown on fraud would be entirely welcomed, so long as it does not deny fair redress for genuinely injured people.

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