



Re: Lawyers face fee cut in campaign to curb insurance costs rise (*The Times*, 12 October 2011)

Mr Djanogly has forgotten that fixed fees in the RTA claims process were agreed by the insurance industry only last year, and that referral fees played no part in the final decision on costs.

Many firms using the new process don't even pay referral fees, but incur marketing costs as overheads instead.

The insurers have already said that the streamlined RTA claims process is saving them money. So why aren't premiums coming down now?

The Government, with the backing of insurers, wants to cut injured people out of the system just to save cash. But injured people are victims who deserve to be properly looked after. It's time to do what is right, and not just what is cheap.

Deborah Evans
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