



30 May 2012
Letters to the editor
Daily Express
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Sir,

Re: The whiplash scam

Insurers must always fight whiplash claims which they believe to be fraudulent. Comments made by RSA chief executive Adrian Brown, that up to 65 per cent of whiplash claims are withdrawn when challenged, proves that doing so can be effective.

But the truth is, many insurers choose to generate claims against themselves by proactively contacting crash victims with offers of compensation before they have even read a doctor's report. They do this because they think it's cheaper to deal with people this way than risk litigation. But how many invalid and unnecessary claims is this kind of behaviour generating?

Fraud is a crime and needs to be stamped out at every opportunity. Lawyers are absolutely committed to doing that, but we need insurers to share the wealth of information they have at their fingertips on fraudulent claimants so that we can play a real part in helping weed out false claims at the outset.

Yours sincerely,

Deborah Evans, chief executive, Association of Personal Injury Lawyers (APIL)