



Daily Mail

Re: Half of whiplash claims are bogus (28 May 2013, page 19)

Constant, groundless complaints from insurers that whiplash claims are the source of their problems are exactly why the Transport Select Committee's inquiry is so welcome.

Insurers have the answers to most of their complaints at their own fingertips. The growing practice, for instance, of insurers simply offering quick cash to people involved in traffic collisions without even asking for a medical report creates an opportunity for a dishonest claim to pass undetected. Independent evidence has also found that nearly a third of whiplash claims are generated by the insurers themselves.

Insurers and lawyers worked together and agreed on the level of lawyers' fees for road traffic accident cases when they were cut three years ago, and fees were slashed again only last month. Two major insurers have admitted that, despite this measure, motorists are still not going to see a noticeable reduction in the price of motor insurance premiums.

And all this is because whiplash claims have supposedly 'soared' when Government figures show that the number of claims has fallen by 15 per cent in the past two years.

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