



**An end to cold calls for personal injury claims.  
Regional newspapers – UK-wide  
April 2016**

Sir,

I doubt there are many among us who have not received an unsolicited call or text about making a personal injury claim. Recent figures show a 45 per cent increase in complaints to the Information Commissioner's Office (ICO) about such spam.

But cold calls are more than just a bugbear of modern life. Some claims management companies who make these calls go as far as to encourage people to be dishonest and make claims for injuries they do not have.

I am a personal injury lawyer and would be glad to see an end to the practice of personal injury cold calls and texts by claims management companies. The methods used by some companies reinforce misleading and negative perceptions about personal injuries. The bottom line is that only genuinely injured people who have been harmed through proven negligence have a right to compensation.

Jonathan Wheeler

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