



Predicting the unpredictable

HOW DO WE DO IT AND HOW MUCH MIGHT IT COST ?

What are some of the issues ?

- Life expectancy
 - Change from family support
- Children and childcare support
 - Age related deterioration
- Can care needs ever reduce ?

Life Expectancy Issues

High levels of multiple complex needs are easy to cost and surprisingly simple although very expensive to provide.....

BUT

Life expectancy is the issue for medics and the lawyers

For the client, the care experts and service providers it's the quality of care which matters

When and why does gratuitous support
stop ?

Family expectations and role perceptions
change over time

Relationship breakdown

Death or ill health of care giver

Change from family support

The court says that the Claimant should not have to rely on future gratuitous support

But ...

How do we value it once it needs to be provided commercially when we can't always see it

Is it 24 hours ?

12 hours ?

8 hours ?

Sessional – an hour here and there?

Too nebulous to measure ?

How do we replace it ?

It might only be a few minutes per day or hours per week but commercial care doesn't work like that.

Specific sessional support ?

or

24 hour cover ?

or

Live in support ?

Children and childcare support

Different needs of clients who have children prior to their injury and clients who become parents after their injury

Can the client ever be a “Good Enough” parent ?

How much support should be provided and what form should it take ?

Ageing and physical deterioration

When might the need occur?

How do the changes differ from the emotional, cognitive, psychological and social needs already existing ?

Who is best placed to provide support ?

What about the positives?

Can care reduce ?

Needs an acceptance of the new reality

New roles

Physical and cognitive maturation

How do we facilitate this?

To conclude -

People are messy and unpredictable.
Throw life changing injuries, the law, money and
the passing of time into that and it's a miracle we
are all still here!

We can only do our best....
But let that best be based on continuing to learn
from our clients and their families

Never try to use a one model fits all approach

Always expect the worst and hope for the best



*Do what I do. Hold tight
and pretend it's a plan!*

Doctor Who, Season 7, Christmas Special