



**APIL CLINICAL NEGLIGENCE SPECIAL
INTEREST GROUP**

RAPID REDRESS AND RESOLUTION: OUR EXPERIENCE

**JESSICA THURSTON, CHIEF
OPERATING OFFICER**

**LINDA CROCKER-EAKINS, EXPERT
WITNESS**

WHO ARE WE?



Jessica Thurston

Chief Operations Officer

Occupational therapist – 25 years

- Expert witness – 19 years; CUBS certificate
- Amputee /multiple limb loss specialist



Linda Crocker-Eakins

Expert Witness since 2013

Midwife – 37 years

Integrated role specific interest in fetal monitoring and interpretation of fetal heart rate patterns

AGENDA

1. Background to S&A
2. ENS and S&A
3. How ENS works and plans for change
4. Learning for the NHS
5. Discussion & questions

SOMEK & ASSOCIATES LTD

- Established in 1997
- Medico-legal consultancy
- Headquarters - Chesham, Bucks
- Alison Somek, CEO and Jessica Thurston, COO – OT's and very experienced expert witnesses
- Over 200 associates across the UK
- We have approximately 2,000 open cases
- Robust recruitment and training
- Balanced portfolio of Claimant and Defendant instructions
- Corporate Partner of the Expert Witness Institute.

SERVICE OPTIONS

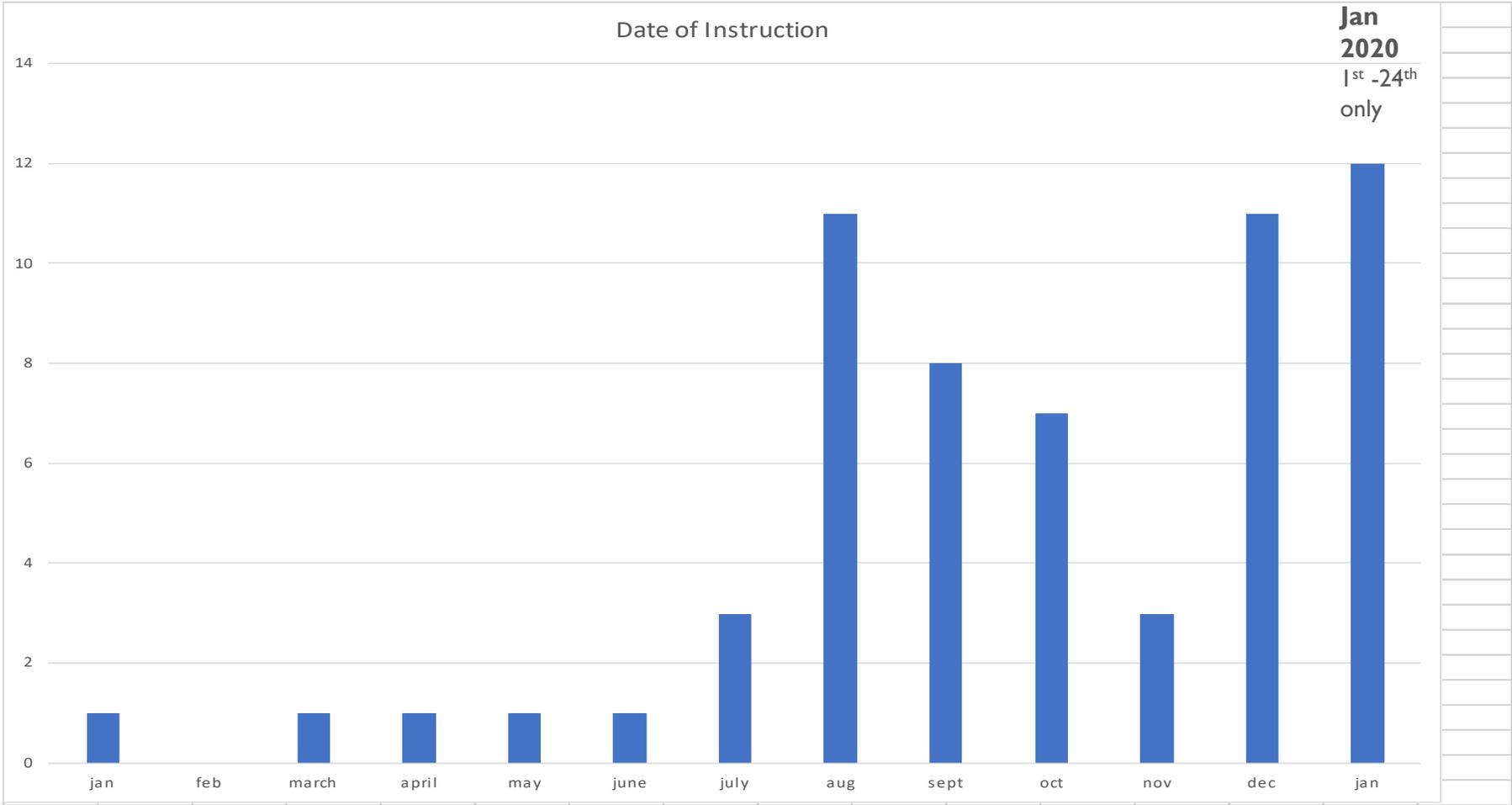


QUANTUM	Care & Occupational therapy	Physiotherapy S&LT
LIABILITY	Nursing	Midwifery



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ENS INSTRUCTIONS S&A





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EARLY NOTIFICATION SCHEME FROM EXPERT'S PERSPECTIVE (I)

Criteria for Trust reporting

- Diagnosed with grade III hypoxic ischaemic encephalopathy (HIE) or
- Was therapeutically cooled (active cooling only) or
- Had decreased central tone AND was comatose AND had seizures of any kind

Key themes so far include: support for staff, fetal monitoring, impacted fetal head, concurrent maternal medical emergencies and immediate neonatal care/resuscitation (report dated September 2019)

https://resolution.nhs.uk/wp-content/uploads/2019/10/NHS-Resolution_Early-Notification-Scheme-Summary-Report.pdf



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EARLY NOTIFICATION SCHEME FROM EXPERT'S PERSPECTIVE (I)

Continued...

Process

Clinical Team → The Trust legal services department (<14 days) → report to NHSR (<30 days)
→ NHSR review → instruct Expert Witness → Prepare Report

Following Receipt of Reports and Review

Case Closed

OR

Case Conference/Case Summit
NHSR inform family of Findings

EARLY NOTIFICATION SCHEME FROM EXPERT'S PERSPECTIVE (2)

NHSR inform the family that they consider that they can defend the case → File closed.

OR

NHSR Inform family that they wish to admit liability → NHSR (via the solicitor) instruct a case manager to undertake an Initial Needs Assessment and establish a care regime → early access to the therapy, care, equipment, accommodation at the earliest stage possible → Care needs reviewed at 2 and 5 years and potentially by this stage the family will instruct a solicitor and begin legal proceedings (the NHSR will certainly encourage the family to instruct their own solicitor).

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EARLY NOTIFICATION SCHEME FROM EXPERT'S PERSPECTIVE (3)

CURRENTLY

- Expert instructed on an advisory basis on ENS cases
- Writes report
- Availability for conference requested
- Attend case conference
- Counsel issues letter to NHSR.

EARLY NOTIFICATION SCHEME FROM EXPERT'S PERSPECTIVE (3)

Continued...

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- Time frame from my experience: (I24224) Incident September 2017, instructed late 2018, baby born in poor condition, HIE and ? Sepsis. Report submitted Jan 2019; April 2019 request for conference date June/July; May request for Aug/Sept, potential date for Sept given and then date set. In June a request for availability up to Oct; in July 2 possible dates given for Aug and Oct, further docs sent to review late Oct, conference 31/10/19 in London. Some experts in person, others on telephone. This baby as yet has no apparent injury, although it was determined that alternatives in labour care may have altered the initial presentation.

EARLY NOTIFICATION SCHEME FROM EXPERT'S PERSPECTIVE (4)

IN FUTURE

- Expert requested in advance to attend a case conference (Summit) on 3 cases (likely from the same trust) – dates agreed but expert not reserved on specific cases at the point of commitment
- Expert provided with case details (reinstucted if potential conflict)
- Expert sent bundle of case documentation i.e. clinical records to review (<500 pages) and provide a one-page (or less) summary of the key issues (errors/omissions) relating to practice relative to their field of practice. **No longer be required to prepare a report.**
- Commence reviewing case one week prior to the Summit.

EARLY NOTIFICATION SCHEME FROM EXPERT'S PERSPECTIVE (4)

Continued...

- Summit, led by Counsel (one obstetrician, a midwife and a neonatal expert).
- Each conference/Summit (usually in London) to consider 3 cases with 1-1.5 hrs allocated to each case.
- Following conference Counsel writes up (< 1 page) the issues discussed and agreed and a copy sent to each expert for agreement and signing.
- Likely to be no further work required of the expert after signing Counsel's issues summary document.

EARLY NOTIFICATION SCHEME FROM EXPERT'S PERSPECTIVE (5)

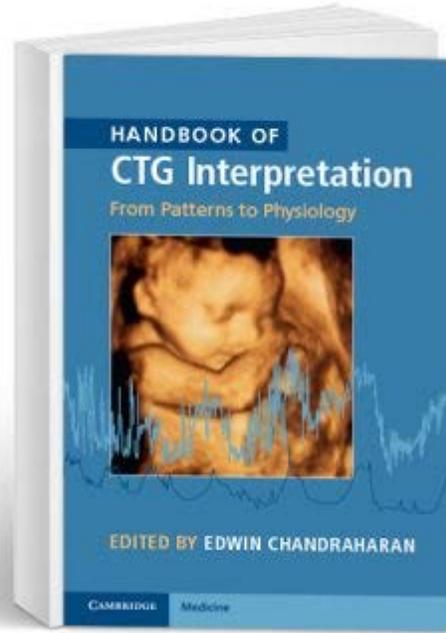
Midwifery Issues to Consider

- Benefits to service as a whole
- Availability of some experts regarding timeframes
- Potential conflict of interest if location of incident not provided at outset
- Completeness of Records
- Length of time given to review records
- No report required – positives and negatives
- Location of Summit – London, (NHR may seek fixed fee in future)
- Personnel at summit (place for paediatric neuroradiologist?)



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LEARNING FOR NHS



This practical manual promotes an evidence-based paradigm of fetal heart rate monitoring during labour, moving away from the traditional 'pattern-based' interpretation to physiology-based interpretation.



Consensus guidelines on intrapartum Fetal Monitoring: Cardiotocography (2015)

CTG INTERPRETATION

In addition to NICE (2014) considerations:

- Is the baseline appropriate for gestation?
- Is the baseline in keeping with previous CTG monitoring?
- What is the baseline variability?
- What is the whole clinical picture?
- Is there differentiation with the maternal pulse?
- Is MHR is being interpreted?

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THANK YOU FOR LISTENING
ANY QUESTIONS



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THANK YOU

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