| Webinar title | Tick | Member/Corporate accredited firm (individual) | Non-member (Individual) | Small office (2 - 6 people) | Large office (7 + people) |
|---|------|---|----------------------------|--------------------------------|------------------------------|
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| Supervising and managing people for high performance and development | | £85 + VAT | £115 + VAT | £150 + VAT | £185 + VAT |
| Developing essential communications skills | | £85 + VAT | £115 + VAT | £150 + VAT | £185 + VAT |
| Delivering excellent service and achieving client satisfaction under pressure | | £85 + VAT | £115 + VAT | £150 + VAT | £185 + VAT |
| Managing your time more effectively when working under pressure | | £85 + VAT | £115 + VAT | £150 + VAT | £185 + VAT |
| Balancing empathy and assertiveness to deal with challenging situations | | £85 + VAT | £115 + VAT | £150 + VAT | £185 + VAT |
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