

The New Damages Live Service (PD51ZB) Webinar

“Very useful behind the scene information to understand how HMCTS operate. Great idea to have this seminar. Also an insight into technology progress planned for the future”

In May 2021, HMCTS launched the digital service to a restricted number of users. It is now extending the service to more firms.

The pilot is supported by practice direction 51ZB. The new service will allow legal professionals:

- 24/7 access to the digital service providing you with the ability to create and issue a claim any time of the day and remotely
- To issue a Part 7 claim for single-party claims (where there is one claimant and one defendant)
- To provide an acknowledgement of service
- To inform the court of any agreed extension to file the defence
- To respond to a claim
- To provide information for a directions questionnaire
- To see the latest activity that has taken place on a claim and view details and documents provided by the other party. This will remove the need to contact the court for an update on a claim
- Improved communication with e-mail notifications when something happens on a claim and if (and when) you need to take any action
- To create, manage and maintain their firms' 'MyHMCTS' accounts, meaning contact with HMCTS is not necessary to add or remove users
- To allocate additional litigators to individual claims as shared access to cover any supervision roles required or to cover annual leave periods
- The number of users per firm on the service is not restricted

Join this webinar to hear from two members of the 'Damages and money claims' sub-committee of the CPRC, Mr Justice Johnson (Chair) and Brett Dixon (professional member), along with Leanne Kershaw the 'product owner' responsible for the Damages Claims Live Service at HMCTS, about the project.

There will also be time allocated to ask questions at the end of the session.